



CONNALLY
MEMORIAL
HEALTH★CENTERS

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FOR IMMEDIATE PRESS RELEASE

Floresville - Connally Memorial Medical Center (Connally Memorial) notified patients of a security incident that took place earlier this year.

On June 21, 2019, Connally Memorial discovered a very limited amount of electronic protected health information (ePHI) was affected by a laptop theft. A laptop belonging to a business associate of Connally Memorial was stolen on April 23, 2019. An investigation by the business associate determined that ePHI may have been stored in the memory of the laptop, which was password protected but not encrypted. The business associate notified Connally Memorial about the incident on June 21st.

Connally is mailing letters to those patients affected by this incident. Most patients had the following information affected: first and last name, date of birth, specialty referral information, gender, ethnicity, and an internal tracking number. However, some patients had different information affected. The information affected for the smaller group of patients was as follows: first and last name, a brief description of the diagnosis, the reason for transfer, the date of transfer, and the hospital where transferred.

Please note this incident did not affect patients' medical records, Social Security Number, address, financial information, insurance information, or any other information besides that described above.

Connally Memorial investigated the incident and is making policy changes in response. All business associates are required to use encryption on their portable devices. Connally Memorial is in the process of updating its business associate agreements to include the requirement of encryption. The patients whose information was affected were offered one-year of free credit monitoring services.

Connally Memorial takes the privacy and the security of its patients' information very seriously, and it regrets any inconvenience this incident may have caused. Patients can call a toll free call center at (877) 213-1976 for assistance or for any questions they may have. Also, patients can write Connally Memorial at Connally Memorial Medical Center, C/O Savannah Alfaro Public Relations, 499 10th Street, Floresville, Texas 78114.

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